

Personal Protection Products

Limited Warranty



INTEGRIS COMPOSITES, INC. LIMITED WARRANTY

Thank you for your purchase and/or use of Integris Composites, Inc. (INTEGRIS) personal protection products. The purpose of this limited warranty (the “Limited Warranty”) is to provide you with a full understanding of the INTEGRIS Limited Warranty. The following paragraphs will provide you information about the Limited Warranty associated with personal protection products produced by INTEGRIS (the “Hard Armor Products”).

A. Limited Warranty

INTEGRIS warrants to the original purchaser of its Hard Armor Products that the Hard Armor Products (including body armor, shields, and other hard armor solutions used for personal protection) comply with the classification standard(s) identified on the product label.

INTEGRIS warrants, for the period specified on the product label from date of manufacture (the “Warranty Period”), that the Hard Armor Products shall be free from defects in material and workmanship.

No Hard Armor Products may be worn or used after the expiration of the Warranty Period. Products shall be used and maintained in accordance with *INTEGRIS’s Use and Care Manual* (the “Use and Care Manual”), which can be found on the Integris Composites website at integriscomposites.com. Compliance with the Use and Care Manual is a condition precedent to any claim pursuant to this Limited Warranty, in addition to any other conditions precedent stated herein. This Limited Warranty does not apply to any product that has been subjected to misuse, abuse, accident, neglect, unauthorized alteration, breakage, damage, improper storage or handling, failure to follow the instructions in the Use and Care Manual, and / or unauthorized repair or service.

The warranties identified in this Limited Warranty are the sole and exclusive warranties made by INTEGRIS with respect to its Hard Armor Products. The warranties shall not be enlarged by any representations, descriptions, course of dealing, trade usage, technical advice, service, samples, models, or otherwise, nor shall they be altered or expanded by any acts, statements, or agreements of any dealer, employee, or agent of INTEGRIS (other than by a duly authorized officer of INTEGRIS).

INTEGRIS MAKES NO OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, AND/OR THE WARRANTY AGAINST INFRINGEMENT.

B. Warranty Enforcement

1. Warranty Claims

The enforceability of this Limited Warranty is limited to the original purchaser. Warranty claims must be made by the original purchaser. If the product was purchased through a dealer or distributor, the enforcement of this Limited Warranty must be processed through the dealer or distributor from whom the product was purchased.

To obtain warranty service, the original purchaser must notify INTEGRIS in writing and obtain a return material authorization number (RMA). The Inside Sales Department at INTEGRIS is responsible for processing warranty claims made pursuant to this Limited Warranty. To contact the Inside Sales Department, send an email to customerservice@integriscompositesus.com. All returns made to INTEGRIS (either by a dealer/distributor or direct consumer purchaser) must include: (1) proof of issue / purchase, and (2) documentation specifying the claimed defect and all relevant supporting information. The party returning the product to INTEGRIS is responsible for properly packaging and shipping the product to the attention of the Inside Sales Department at: Integris Composites, Inc., 1051 O’Neill Drive, Hebron, OH 43025. If INTEGRIS determines the warranty claim is valid, INTEGRIS will bear the reasonable cost of return shipment of the repaired or replacement product to the original purchaser. If INTEGRIS determines that no warranty defect exists or that the product is not covered by this Limited Warranty, the purchaser shall be responsible for all shipping, handling, inspection, and testing costs incurred by INTEGRIS to the extent permitted by law.

2. Remedies

If, during the applicable Warranty Period, a product is determined by INTEGRIS, upon inspection and testing, to contain a defect in materials or workmanship or otherwise fails to conform to this Limited Warranty, INTEGRIS will, at its sole option:

- (a) repair the product;
- (b) replace the product with the same or a functionally equivalent product (including a current production model that provides substantially equivalent ballistic protection); or
- (c) if repair or replacement is not commercially practicable, refund the original purchase price paid for the product or provide a credit in that amount.

The remedies described in this Limited Warranty are the purchaser's exclusive remedies for any defect, malfunction, or failure of the product to conform to this Limited Warranty.

C. LIMITATIONS OF IMPLIED WARRANTIES AND EXCLUSION OF CERTAIN DAMAGES

TO THE EXTENT PERMITTED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE APPLICABLE WARRANTY PERIOD SET FORTH IN THIS LIMITED WARRANTY.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, INTEGRIS SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR RELATING TO THE PRODUCT, INCLUDING, WITHOUT LIMITATION, LOSS OF USE, LOSS OF BUSINESS, LOSS OF REVENUE, LOSS OF PROFITS, LOSS OF OPPORTUNITY, PERSONAL PROPERTY DAMAGE, OR THE COST OF SUBSTITUTE PRODUCTS OR SERVICES, WHETHER ARISING IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR OTHERWISE. NOTWITHSTANDING ANY OTHER LANGUAGE CONTAINED IN THIS LIMITED WARRANTY TO THE CONTRARY, IN NO EVENT SHALL THE TOTAL LIABILITY OF INTEGRIS (TOGETHER WITH THE LIABILITY OF ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS) EXCEED THE PURCHASE PRICE ACTUALLY PAID FOR THE PRODUCT GIVING RISE TO SUCH PURPORTED LIABILITY.

Nothing in this Limited Warranty excludes or limits liability to the extent such liability cannot be excluded or limited under applicable law. Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to every purchaser. This warranty gives a purchaser specific legal rights, and the purchaser may also have other rights which vary from state to state.

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INTEGRIS